

### Ministry of Health and Long-Term Care

Health System Accountability and Performance Division Performance Improvement and Compliance Branch

# Ministère de la Santé et des Soins de longue durée

Division de la responsabilisation et de la performance du système de santé

Direction de l'amélioration de la performance et de la conformité

Inspection Report under the *Long-Term Care Homes Act, 2007* 

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# Rapport d'inspection prevue le *Loi* de 2007 les foyers de soins de longue durée

Bureau régional de services de London 291, rue King , 4° étage London, ON \_N6B 1R8

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	Licensee Copy/Copie du Titulaire 🛛 Public Copy/Copie Public			
Date of inspection/Date de 'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection		
Jan 13, 2011	2010_112_2573_13Jan085454	Log#01727		
Licensee/Titulaire				
Revera Long Term Care Inc., 55 Standish Court, 8 <sup>th</sup> Floor, Mississauga. ON L5R 4B2				
Long-Term Care Home/Foyer de soins de longue durée				
Sumac Lodge, 1464 Blackwell Road, Sarnia, ON N7M 5M4				
Name of Inspector/Nom de l'inspecteur				
Carole Alexander #112				
Inspection Summary/Sommaire d'inspection				
The purpose of this inspection was to conduct a complaint inspection related to the home's visiting dog and related lack of restrictions. During the course of the inspection, the inspector spoke with: The Director of Care, Assistant Director of Care, Activity Aide and 2 residents				
During the course of the inspection, the inspector: Reviewed the resident's multidisciplinary progress record, along with assessments and resident's care planning and interventions. Reviewed policies and procedures related to assessments and the home's Pet Policy				
The following Inspection Protocols were used in part or in whole during this inspection: Pain Management				
Findings of Non-Compliance were found during this inspection.				
The following action was taken:				
3 WN 3 VPC				

NON- COMPLIANCE / (Non-respectés)



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Definitions/Définitions WN – Written Notifications/Avis écrit VPC – Voluntary Plan of Correction/Plan de redressement volontaire DR – Director Referral/Régisseur envoyé CO – Compliance Order/Ordres de conformité WAO – Work and Activity Order/Ordres: travaux et activités	
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.
Non-compliance with requirements under the <i>Long-Term Care Homes</i> <i>Act, 2007</i> (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Non-respect avec les exigences sur le <i>Loi de 2007 les foyers de soins de longue durée</i> à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.
<b>WN #1:</b> The Licensee has failed to comply with The Lo (1) 19. Every licensee of a long term care home shall e respected and promoted:	ong Term Care homes Act, 2007 S.O. 2007, c.8 s. 3. nsure that the following rights of residents are fully

19. Every resident has the right to have his or her lifestyle and choices respected.

#### **Findings:**

A resident who has expressed his fear of dogs and chooses to have the dog kept out of his room has not been respected. The unattended visiting dog enters the resident's room every day.

Inspector ID #: 112

**Additional Required Actions:** 

**VPC** - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance for ensuring resident right to choice is respected, to be implemented voluntarily.

**WN #2:** The Licensee has failed to comply with Ontario Regulation 79/10 s. 8(1)(b) Where the Act or this Regulation requires the licensee of a long term care home to have, institute or otherwise put in place any plan, policy, protocol, procedure, strategy or system, the licensee is required to ensure that the plan, policy, protocol, procedure , strategy or system, (b) is complied with

Findings:

A resident who exhibited changes in health status related to pain and falls did not have a reassessment completed as per the facility policy.

Inspector ID #: 112

#### Additional Required Actions:

**VPC** - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance for ensuring resident assessments/reassessments are up to date, to be implemented voluntarily.



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Every licensee of a respect to every p	lan of care. (3) A plan of care mus following with respect to the resid	ario Regulation 79/10 s. 26(3)10 re that the requirements of this section are met with st be based on, at a minimum, interdisciplinary lent: 10. Health conditions, including allergies, pain, risk of	
Findings: A resident's care p	blan did not include up to date inte	rventions for pain, falls and special needs related to fear	
of dogs.			
Inspector ID #:	112		
Additional Requi	red Actions:		
requested to prep	the Long-Term Care Homes Act, are a written plan of correction for e care plan, to be implemented vo	2007, S.O. 2007, c.8, s.152(2) the licensee is hereby achieving compliance for ensuring resident interventions pluntarily.	
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Signature of License Signature du Titulair	e or Representative of Licensee e du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
		GAL	
Title:	Date:	Date of Report: Jan 19, 2011	

Title: