



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de  
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<b>Date of inspection/Date de l'inspection</b> September 14, 2010	<b>Inspection No/ d'inspection</b> 2010-137-9578-14Sep093029	<b>Type of Inspection/Genre d'inspection</b> Critical Incident M578-000023-10 L-00981
<b>Licensee/Titulaire</b> Regional Municipality of Waterloo 150 Frederick Street Kitchener, ON N2A 4J3		
<b>Long-Term Care Home/Foyer de soins de longue durée</b> Sunnyside Home 247 Franklin Street North Kitchener, ON N2A 1Y5		
<b>Name of Inspector/Nom de l'inspecteur(s)</b> Marian C. Mac Donald - # 137		

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspector spoke with: Administrator, Quality & Risk Coordinator, RN, PSW and physiotherapist.

During the course of the inspection, the inspector: reviewed resident records related to plan of care, lift/transfer status, progress notes, incident report, cognitive status, means of mobility and restraint use.

There were no Inspection Protocols used in part or in whole during this inspection:

Findings of Non-Compliance were found during this inspection. The following action was taken:

- [2] WN
- [2] VPC



**NON-COMPLIANCE / (Non-respectés)**

**Definitions/Définitions**

WN – Written Notifications/Avis écrit  
 VPC – Voluntary Plan of Correction/Plan de redressement volontaire  
 DR – Director Referral/Régisseur envoyé  
 CO – Compliance Order/Ordres de conformité  
 WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**WN #1:** The Licensee has failed to comply with O. Reg. 79/10, s.36

Every licensee of a long-term care home shall ensure that staff use safe transferring and positioning devices or techniques when assisting residents.

**Findings:**

**For the resident identified in the CIS, the plan of care indicated resident was at risk of injury from falls and to have a lap belt applied for safety. The shower chair, used at the time of the fall, did not have a safety belt.**

Inspector ID #: 137

**Additional Required Actions:**

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance, related to safe positioning devices, to be implemented voluntarily.

**WN #2:** The Licensee has failed to comply with LTCHA, 2007, S.O 2007, c.8, s.6(1)(c)

Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out,  
 (c) clear directions to staff and others who provide direct care to the resident.

**Findings:**

**For the resident identified in the CIS, the plan of care indicates resident uses a sit to stand transfer aid. Resident is unable to weight bear and uses a ceiling lift. Plan of care does not identify that the resident also uses a tilt wheelchair with a lap belt for safety.**

Inspector ID #: 137

**Additional Required Actions**

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance, related to clear directions to staff, to be implemented voluntarily.

