



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division Performance Improvement and Compliance Branch Division de la responsabilisation et de la performance du système de santé Direction de l'amélioration de la performance et de la conformité

Hamilton Service Area Office 119 King Street West, 11th Floor HAMILTON, ON, L8P-4Y7 Telephone: (905) 546-8294 Facsimile: (905) 546-8255

Bureau régional de services de Hamilton 119, rue King Ouest, 11ième étage HAMILTON, ON, L8P-4Y7 Téléphone: (905) 546-8294 Télécopieur: (905) 546-8255

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Table with 3 columns: Date(s) of inspection, Inspection No, Type of Inspection. Row 1: Aug 2, 2012, 2012_072120_0059, Other

Licensee/Titulaire de permis

REVERA LONG TERM CARE INC. 55 STANDISH COURT, 8TH FLOOR, MISSISSAUGA, ON, L5R-4B2

Long-Term Care Home/Foyer de soins de longue durée

TELFER PLACE 245 GRAND RIVER STREET NORTH, PARIS, ON, N3L-3V8

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

BERNADETTE SUSNIK (120)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct an Other inspection.

During the course of the inspection, the inspector(s) spoke with administrator, environmental services supervisor and non-registered staff.

During the course of the inspection, the inspector(s) measured lighting illumination levels, observed the condition of bedroom furnishings in resident rooms and reviewed the home's maintenance policies and procedures. (H-001561-12)

The following Inspection Protocols were used during this inspection:

Accommodation Services - Maintenance

Safe and Secure Home

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES



<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Legendé</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.)</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 16. Every licensee of a long-term care home shall ensure that every window in the home that opens to the outdoors and is accessible to residents has a screen and cannot be opened more than 15 centimetres. O. Reg. 79/10, s. 16.

Findings/Faits saillants :

1. The licensee of a long-term care home did not ensure that every window in the home that opens to the outdoors and is accessible to residents cannot be opened more than 15 centimeters.

Ten windows, located throughout various resident rooms in the Evergreen and Maple corridors were observed to be open greater than 15 centimeters. The window frames were noted to have restrictors screwed into place centrally along the top frame of the window, in between two panes of glass. However, the restrictor can be easily manipulated by sliding certain panes of glass back and forth in order to reach the restrictor. When staff were informed that windows were found wide open, they admitted that various staff members by-pass the restrictors in order to achieve greater ventilation.

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that every window in the home that opens to the outdoors and is accessible to residents cannot be opened more than 15 centimeters, to be implemented voluntarily.

WN #2: The Licensee has failed to comply with O.Reg 79/10, s. 18. Every licensee of a long-term care home shall ensure that the lighting requirements set out in the Table to this section are maintained. O. Reg. 79/10, s. 18.
TABLE
Homes to which the 2009 design manual applies
Location - Lux
Enclosed Stairways - Minimum levels of 322.92 lux
continuous consistent lighting throughout
All corridors - Minimum levels of 322.92 lux
continuous consistent lighting throughout
In all other areas of the home, including resident bedrooms and vestibules, washrooms, and tub and shower rooms. - Minimum levels of 322.92 lux
All other homes
Location - Lux
Stairways - Minimum levels of 322.92 lux
continuous consistent lighting throughout
All corridors - Minimum levels of 215.28 lux
continuous consistent lighting throughout
In all other areas of the home - Minimum levels of 215.84 lux
Each drug cabinet - Minimum levels of 1,076.39 lux
At the bed of each resident when the bed is at the reading position - Minimum levels of 376.73 lux
O. Reg. 79/10, r. 18, Table.

Findings/Faits saillants :

1. The licensee of a long-term care home has not ensured that the lighting requirements set out in the Table to this section are maintained.

Lighting levels in resident rooms, resident ensuite washrooms and in both corridors are insufficient as identified by measuring the lux levels with a light meter.

(i) Lighting levels in both corridors of the home (one floor only) were observed to be very dark. When measured, a continuous illumination level of 215.28 lux could not be achieved. Directly under the external ceiling light fixtures, which have opaque covers, the lux was 500. The ceiling light fixtures are staggered, along the perimeter of the corridor, with more than 6 feet between fixtures. When the meter was held at chest level, walking along the centre of the corridor, the levels ranged from 50 lux to 300 lux. When measured while walking along the perimeter of the corridor, lighting levels ranged from 50 to 500 lux.

(ii) Resident rooms do not have central lighting and are lit by overbed lights and one fluorescent light bulb added to the wall directly above the door inside of the room. When standing centrally in the room, which was between the foot of two resident beds, the lux was 75. When standing directly under the doorway, the lux was 170. The requirement is 215.84 lux for general room lighting.

(iii) Resident ensuite washrooms were measured above the sink for a lux of 205-220 and 40-80 lux above the toilet. When the light meter was placed centrally in the room, the lux remained well below the required level 215.84.

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that the lighting requirements set out in the Table to this section are maintained, to be implemented voluntarily.

**WN #3: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 15. Accommodation services
Specifically failed to comply with the following subsections:**

s. 15. (2) Every licensee of a long-term care home shall ensure that,
(a) the home, furnishings and equipment are kept clean and sanitary;
(b) each resident's linen and personal clothing is collected, sorted, cleaned and delivered; and
(c) the home, furnishings and equipment are maintained in a safe condition and in a good state of repair. 2007, c. 8, s. 15 (2).

Findings/Faits saillants :

1. [LTCHA, 2007, S.O. 2007, c.8, s. 15(2)(c)] The licensee of a long-term care home has not ensured that the home, furnishings and equipment are maintained in a safe condition and in a good state of repair.

Approximately 8 bed side tables and 6 clothing wardrobes located in various resident rooms were observed to be in disrepair and not in a safe condition. The furnishings have exposed chipped particle board along the edges and surfaces extending away from the edges. The chip board was noted to be rough, absorbent and could cause skin tears and/or splinters. The surfaces as such cannot be properly cleaned and disinfected when necessary for infection control purposes.

Issued on this 16th day of August, 2012



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the Long-Term Care
Homes Act, 2007

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Rapport d'inspection
prévus le Loi de 2007 les
foyers de soins de longue

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

B. Susnil