



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prevue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
29 and 30 March 2011	2011_127_2739_29Mar095816	Critical Incident # H-00325
Licensee/Titulaire		
Rykka Care Centres LP, 50 Sanmore Road, Suite 205, Toronto ON M6A 1J6		
Long-Term Care Home/Foyer de soins de longue durée		
Dundurn Place Care Centre, 39 Mary Street, Hamilton ON L8R 3L8		
Name of Inspector(s)/Nom de l'inspecteur(s)		
Richard Hayden, Long Term Care Homes Inspector – Environmental Health #127 Marilyn Tone, Long Term Care Homes Inspector – Nursing #167		
Inspection Summary / Sommaire d'inspection		
<p>The purpose of this inspection was to inspect a critical incident related to a resident injury.</p> <p>During the course of the inspection, the inspectors spoke with the administrator, director of care and nursing staff.</p> <p>During the course of the inspection, the inspectors reviewed and made copies of a resident's plan of care and sections of the Falls Prevention Program Manual.</p> <p>The following Inspection Protocols were used during this inspection:</p> <ul style="list-style-type: none"> Falls Prevention <p>Findings of non-compliance were found during this inspection. The following action was taken:</p> <p>2 WN 2 VPC</p>		

NON-COMPLIANCE / Non-respectés
Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prevue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prevue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with LTCHA, 2007, S.O. 2007, c.8, s. 6.(1)(c):

6.(1) Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out,

(c) clear directions to staff and others who provide direct care to the resident.

Findings:

On 29 and 30 March 2011, the inspectors confirmed that an identified resident sustained an injury on after tripping on equipment that was placed next to the bed. There was no indication for the use of this equipment in the resident's plan of care on that date. The plan of care was revised two days later.

Additional Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152 (2) the licensee is hereby requested to prepare a written plan of correction, to be implemented voluntarily, for achieving compliance with ensuring there is a written plan of care for each resident that sets out clear directions to staff and others who provide direct care to the resident.

WN #2: The Licensee has failed to comply with LTCHA, 2007, S.O. 2007, c.8, s. 6.(8):

6.(8) The licensee shall ensure that the staff and others who provide direct care to a resident are kept aware of the contents of the resident's plan of care and have convenient and immediate access to it.

Findings:

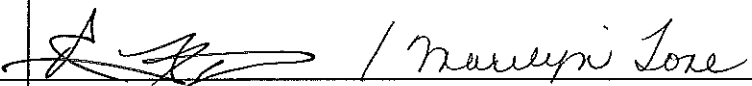
On 29 and 30 March 2011, the inspectors confirmed that the printed copy of the plan of care for an identified resident was not current. The plan of care was revised two months later after the resident sustained an injury. The revision directed staff to provide care differently to the resident. The new information was not included in the printed copy of the plan of care so staff who provided direct care did not have convenient or immediate access to the update.

Additional Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152 (2) the licensee is hereby requested to prepare a written plan of correction, to be implemented voluntarily, for achieving compliance with



ensuring the staff and others who provide direct care to a resident are kept aware of the contents of the resident's plan of care and have convenient and immediate access to it.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
		
Title:	Date:	Date of Report (If different from date(s) of inspection). 10 May 2011