



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Hamilton Service Area Office
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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection March 29, 2011	Inspection No/ d'inspection 2011_167_2739_29Mar100434	Type of Inspection/Genre d'inspection Inspection related to Complaint H-00032
Licensee/Titulaire Rykka Care Centres LP 50 Samore Road, Suite 205, Toronto, Ontario M6A 1J6		
Long-Term Care Home/Foyer de soins de longue durée Dundurn Place Care Centre 39 Mary Street Hamilton, Ontario L8R 3L8		
Name of Inspector(s)/Nom de l'inspecteur(s) Marilyn Tone # 167		
Inspection Summary/Sommaire d'inspection		



The purpose of this inspection was to conduct a complaint inspection.

During the course of the inspection, the inspector spoke with: the Administrator, the Director of Care and the nurse in charge of the unit.

During the course of the inspection, the inspector: spoke with the identified resident and conducted a review of the health file for the identified resident.

The following Inspection Protocols were used during this inspection:
Personal Support Services Inspection Protocol

There are no findings of Non-Compliance as a result of this inspection.

The concerns identified in this complaint were previously addressed during an inspection completed on November 4, 2010. (Logged as H-01184).

<p>Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné</p>	<p>Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.</p> <p><i>Marilyn Love</i></p>
<p>Title: _____ Date: _____</p>	<p>Date of Report: (if different from date(s) of inspection).</p> <p>April 12, 2011</p>