

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**  
347 Preston Street, Suite 420  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Original Public Report

<b>Report Issue Date:</b> June.13, 2023	
<b>Inspection Number:</b> 2023-1065-0003	
<b>Inspection Type:</b> Complaint Critical Incident System	
<b>Licensee:</b> Trent Valley Lodge Limited	
<b>Long Term Care Home and City:</b> Trent Valley Lodge, Trenton	
<b>Lead Inspector</b> Anna Earle (740789)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Patricia OBrien (000730) Stephanie Fitzgerald (741726)	

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 31, and June 1-2, 5-6, 2023.

The following intake(s) were inspected:

- Intake: #00019562 – CI# 2337-000003-23: Unexpected Death.
- Intake: #00021242 – CI# 2337-000005-23: Alleged staff to resident abuse.
- Intake: #00086501 – Anonymous complaint with concerns regarding staff qualifications.
- Intake: #00088338 - Complaint with concerns of alleged resident neglect.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Infection Prevention and Control  
Prevention of Abuse and Neglect



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Staffing, Training and Care Standards  
Pain Management

## **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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Regulatory Compliance Branch

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