

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Ottawa District  
347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Original Public Report

Report Issue Date: September 24, 2024

Inspection Number: 2024-1281-0003

Inspection Type:  
Critical Incident

Licensee: The Royale Development GP Corporation as general partner of The Royale Development LP

Long Term Care Home and City: Trillium Community & Retirement Living, Kingston

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 23-24, 2024.

The following intake(s) were inspected:

- Intake: #00125031, CIS #2790-000023-24/2790-000022-24 - Alleged staff to resident verbal abuse.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control  
Prevention of Abuse and Neglect

## INSPECTION RESULTS



Inspection Report Under the  
Fixing Long-Term Care Act, 2021

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.