

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District

159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Original Public Report

Report Issue Date: October 10, 2024

Inspection Number: 2024-1589-0003

Inspection Type:

Complaint
Critical Incident

Licensee: Corporation of the County of Simcoe

Long Term Care Home and City: Trillium Manor Home for the Aged, Orillia

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 7-10, 2024.

The following intake(s) were inspected:

- Four intakes related to physical abuse of resident.
- One complaint intake related to care concerns.
- One intake related to neglect of a resident .

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control
Prevention of Abuse and Neglect
Responsive Behaviours

INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.