



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des
Soins de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Health System Accountability and
Performance Division
Performance Improvement and
Compliance Branch**

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**Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la
performance et de la conformité**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Mar 16, 2014	2014_315702_0004	L-000052-14	Other

Licensee/Titulaire de permis

S & R NURSING HOMES LTD.
265 NORTH FRONT STREET, SUITE 200, SARNIA, ON, N7T-7X1

Long-Term Care Home/Foyer de soins de longue durée

TRILLIUM VILLA NURSING HOME
1221 MICHIGAN AVENUE, SARNIA, ON, N7S-3Y3

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

DAVID THOMSON (702)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct an Other inspection.

This inspection was conducted on the following date(s): February 14, 2014

During the course of the inspection, the inspector(s) spoke with the Administrator, acting Office Manager, Manager of Resident Care, residents, and where applicable, resident substitute decision makers.

During the course of the inspection, the inspector(s) examined licensee's records with respect to resident charges and trust accounts that included resident records, licensee's policy and procedure documentation, correspondence with applicable third parties, trust account ledgers, and all other required documentation to satisfy the inspection requirements.

The following Inspection Protocols were used during this inspection:



**Resident Charges
Trust Accounts**

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 241. Trust accounts

Specifically failed to comply with the following:

s. 241. (4) No licensee shall,

(a) hold more than \$5,000 in a trust account for any resident at any time; O. Reg. 79/10, s. 241 (4).

(b) commingle resident funds held in trust with any other funds held by the licensee; or O. Reg. 79/10, s. 241 (4).

(c) charge a resident, or a person acting on behalf of a resident, a transaction fee for withdrawals, deposits, or anything else related to money held in trust. O. Reg. 79/10, s. 241 (4).

Findings/Faits saillants :

1. A sample of resident account activity was examined for the prior 6 month period. The account balances for two residents in the sample had at more than one point exceeded \$5,000 in these months. Further resident sampling was undertaken and no additional instances of account balances exceeding \$5,000 were discovered. The longest period observed for exceeding the account limit was 17 days; in all instances the reason that the balance limit was exceeded was due to the timing of deposits made to pay for specific monthly service charges.

The issue of the timing of deposits by resident substitute decision makers was discussed with the Administrator. [s. 241. (4) (a)]

Issued on this 19th day of March, 2014

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs