



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de  
longue durée**

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<b>Date of inspection/Date de l'inspection</b> September 21, 2010	<b>Inspection No/ d'inspection</b> 2010-137-2217-20Sep154312	<b>Type of Inspection/Genre d'inspection</b> Complaints L-00875 & L-01140
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**Licensee/Titulaire**  
S & R Nursing Homes Ltd., 265 Front Street, Suite 200, Sarnia, ON N7T 7X1

**Long-Term Care Home/Foyer de soins de longue durée**  
Trillium Villa Nursing Home, 1221 Michigan Avenue, Sarnia, ON N7S 3Y3

**Name of Inspector/Nom de l'inspecteur**  
Marian C. Mac Donald - # 137

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct two Complaint inspections related to responsive behaviour.

During the course of the inspection, the inspector spoke with: Administrator, Director of Care, 2 registered staff, 6 PSW's, 1 housekeeper and 4 residents.

During the course of the inspection, the inspector: reviewed progress notes, care plan, physician orders, MAR and observed resident.

The following Inspection Protocol was used during this inspection:  
Responsive Behaviours

Findings of Non-Compliance were found during this inspection. The following action was taken:

- 1 WN
- 1 VPC

**NON-COMPLIANCE / (Non-respectés)**



**NON-COMPLIANCE / (Non-respectés)**

**Definitions/Définitions**

WN – Written Notifications/Avis écrit  
VPC – Voluntary Plan of Correction/Plan de redressement volontaire  
DR – Director Referral/Régisseur envoyé  
CO – Compliance Order/Ordres de conformité  
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007 (LTCHA)* was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**WN #1:** The Licensee has failed to comply with O. Reg. 79/10, s.53(1)4  
Every licensee of a long-term care home shall ensure that the following are developed to meet the needs of residents with responsive behaviours:  
4. Protocols for the referral of residents to specialized resources where required.

**Findings:** There was no referral to any specialized resources for a resident identified with responsive behaviours.

Inspector ID #: 137

**Additional Required Actions**

VPC - pursuant to the *Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2)* the licensee is hereby requested to prepare a written plan of correction for achieving compliance, related to referrals to specialized resources for residents with responsive behaviours, to be implemented voluntarily.

Signature of Licensee or Representative of Licensee  
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

Title: Date:

*Marian C. McDonald*  
Date of Report: September 22, 2010