

**Inspection Report under
the Long-Term Care
Homes Act, 2007****Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée****Long-Term Care Operations Division
Long-Term Care Inspections Branch****Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**Central West Service Area Office
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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Sep 22, 2021	2021_729615_0028	008843-21, 011268- 21, 014596-21	Critical Incident System

Licensee/Titulaire de permisLutheran Homes Kitchener-Waterloo
2727 Kingsway Drive Kitchener ON N2C 1A7**Long-Term Care Home/Foyer de soins de longue durée**Trinity Village Care Centre
2727 Kingsway Drive Kitchener ON N2C 1A7**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

HELENE DESABRAIS (615)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): September 16 and 17, 2021.

The following intakes were inspected during this inspection:

Log #011268-21/Critical Incident System (CIS) report #2580-000031-21 related to falls prevention;

Log #008843-21/CIS #2580-000024-21 related to unexpected death, and;

Log #014596-21/CIS #2580-000042-21 related to unexpected death.

A Complaint Inspection was completed in conjunction with this inspection.

During the course of the inspection, the inspector(s) spoke with the Chief Operating Officer, the Acting Director of Care, one Registered Practical Nurse (RPN) and two Personal Support Workers (PSWs).

The inspector also toured the home, observed Infection Prevention and Control practices, Cooling and Air Temperatures Systems, residents and the care provided to them, reviewed residents' clinical records, the home's investigations and other relevant documents.

The following Inspection Protocols were used during this inspection:

Critical Incident Response

Falls Prevention

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend

WN – Written Notification
VPC – Voluntary Plan of Correction
DR – Director Referral
CO – Compliance Order
WAO – Work and Activity Order

Légende

WN – Avis écrit
VPC – Plan de redressement volontaire
DR – Aiguillage au directeur
CO – Ordre de conformité
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 22nd day of September, 2021

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.