

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

**Original Public Report**

<b>Report Issue Date:</b> January 17, 2024	
<b>Inspection Number:</b> 2023-1094-0009	
<b>Inspection Type:</b> Proactive Compliance Inspection	
<b>Licensee:</b> Lutheran Homes Kitchener-Waterloo	
<b>Long Term Care Home and City:</b> Trinity Village Care Centre, Kitchener	
<b>Lead Inspector</b> Dianne Tone (000686)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Nuzhat Uddin (532)	

**INSPECTION SUMMARY**

<p>The inspection occurred onsite on the following date(s): January 4-5, 8-12, 15, 2024</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> <li>Intake: #00104578 - Proactive Compliance Inspection</li> </ul>
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The following **Inspection Protocols** were used during this inspection:

- Skin and Wound Prevention and Management
- Resident Care and Support Services
- Food, Nutrition and Hydration
- Residents' and Family Councils
- Medication Management
- Infection Prevention and Control
- Safe and Secure Home
- Prevention of Abuse and Neglect
- Quality Improvement
- Residents' Rights and Choices
- Pain Management
- Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.