Ontario

Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007

Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue sous *la Loi de 2007 sur les foyers de soins de longue durée*

Long-Term Care Homes Division
Long-Term Care Inspections Branch

Division des foyers de soins de longue durée
Inspection de soins de longue durée

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Feb 11, 2019	2019_723606_0001	008625-18, 009808-18, 014735-18, 023710-18, 024813-18, 026758-18, 032145-18, 033430-18, 033612-18	Critical Incident System

Licensee/Titulaire de permis

Vigour Limited Partnership on behalf of Vigour General Partner Inc.
302 Town Centre Blvd Suite 300 MARKHAM ON L3R 0E8

Long-Term Care Home/Foyer de soins de longue durée

Tullamore Care Community
133 Kennedy Road South BRAMPTON ON L6W 3G3

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

JANET GROUX (606), FARAH_ KHAN (695)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): January 3, 4, 8, 9, 10, 11, 2019.

The following Critical Incident (CI) Systems were inspected:
Logs #009808-18, #023710-18, #032145-18, #033430-18 regarding the home's Falls Prevention and Management Program.

The following Follow Up orders were inspected:
Log #033612-18 #001 Regulation r. 15 (1) Bedrails and;
Log #024813-18 #002 Regulation 50. (2) (b) (iv) Skin and Wound Care.

PLEASE NOTE: Written Notification and Compliance Order related to O. Reg. 79/10, s. 8 (1) and Long Term Homes Act, 2007 s 6(10) and 6(11) were identified in this inspection and has been issued in a concurrent Complaint inspection report #2019_723606_0002.

During the course of the inspection, the inspector(s) spoke with the Administrator, Interim Director of Care (DOC), Associate Director of Care (ADOC), Registered Nurses (RN), Registered Practical Nurses (RPN), Physiotherapist (PT), Occupational Therapist (OT), Home Medical Equipment (HME) Accounts Manager, Personal Support Workers (PSW), Resident Relations Coordinator (RRC), Substitute Decision Makers (SDM), and residents.

During the course of the inspection, the inspector(s) observed the provision of care and services, reviewed relevant documents, including but not limited to, clinical records, policies
and procedures, internal investigation notes, training records and meeting minutes.

The following Inspection Protocols were used during this inspection:
Falls Prevention
Safe and Secure Home
Skin and Wound Care

During the course of this inspection, Non-Compliances were issued.

- **1 WN(s)**
- **0 VPC(s)**
- **0 CO(s)**
- **0 DR(s)**
- **0 WAO(s)**

The following previously issued Order(s) were found to be in compliance at the time of this inspection:
Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / NO DE L'INSPECTION	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 15. (1)	CO #001	2018_723606_0014	606
O.Reg 79/10 s. 50. (2)	CO #002	2018_723606_0014	606

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES	
Legend WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	Légende WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA). The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD. Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 39. Every licensee of a long-term care home shall ensure that mobility devices, including wheelchairs, walkers and canes, are available at all times to residents who require them on a short-term basis. O. Reg. 79/10, s. 39.

Findings/Faits saillants :

1. The licensee has failed to ensure that mobility devices, including wheelchairs, walkers and canes, were available at all times to residents who require them on a short-term basis.

A CI reported resident #003 fell and sustained a serious injury.

The progress notes stated resident #003 was found on the floor in their room with injuries to identified areas of their body and was transferred to the hospital.

Resident #003's clinical records stated the resident has had a number of falls in the past due to the same cause and was referred to the Occupational Therapist (OT) to assess.

The OT stated that resident #003 was recommended for an identified type of mobility aide but was not initiated as the home was waiting for a response from the resident's SDM. They revealed that the home's identified service provider had a service to be able to lend an equipment for a resident who required it immediately but only on a short-term basis to use until they purchased their own equipment. They stated that the home did not initiate this service.

Account Manager #127 from the identified service provider stated that if a resident required equipment such as an identified mobility aide they would have been able to provide the mobility aide on a short term basis. They stated that they did not recall the home requesting an identified mobility aide for resident #003.

The licensee has failed to ensure that mobility devices, including wheelchairs, walkers and canes, were available at all times to residents who require them on a short-term basis. [s. 39.]

Issued on this 13th day of February, 2019

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.