

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: January 31, 2025

Inspection Number: 2025-1015-0001

Inspection Type:

Complaint
Critical Incident

Licensee: Vigour Limited Partnership on behalf of Vigour General Partner Inc.

Long Term Care Home and City: Tullamore Community, Brampton

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: January 24, 27-31, 2025.

The following Complaint intake was inspected:

- Intake: #00136319 related to pest control.

The following Critical Incident (CI) intakes were inspected:

- Intake: #00132819 related to falls prevention and management.
- Intake: #00135425 related to an outbreak.

The following **Inspection Protocols** were used during this inspection:

Housekeeping, Laundry and Maintenance Services
Infection Prevention and Control
Falls Prevention and Management

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

INSPECTION RESULTS

WRITTEN NOTIFICATION: PEST CONTROL

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 94 (1)

Pest control

s. 94 (1) As part of organized programs of housekeeping and maintenance services under clauses 19 (1) (a) and (c) of the Act, every licensee of a long-term care home shall ensure that an organized preventive pest control program using the services of a licensed pest controller is in place at the home, including records indicating the dates of visits and actions taken.

The licensee failed to comply with the home's preventive pest control program, when sightings of pests in two areas of the home were not logged in the pest control log book.

Sources: Inspector's observation; Pest Control Prevention & Management policy, electronic maintenance requisition, pest control log book; Interviews with residents, a Housekeeper, and the DES.

WRITTEN NOTIFICATION: PEST CONTROL

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 94 (2)

Pest control

s. 94 (2) The licensee shall ensure that immediate action is taken to deal with pests.

The licensee failed to ensure that immediate action was taken to deal with pests, when a resident reported sightings of pest in their room.

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Sources: Inspector's observation; Electronic maintenance requisition, pest control log book; Interviews with a resident, Maintenance Technician (MT), and the DES.

WRITTEN NOTIFICATION: INFECTION PREVENTION AND CONTROL PROGRAM

NC #003 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (9) (b)

Infection prevention and control program

s. 102 (9) The licensee shall ensure that on every shift,

(b) the symptoms are recorded and that immediate action is taken to reduce transmission and isolate residents and place them in cohorts as required. O. Reg. 246/22, s. 102 (9).

The licensee failed to ensure that immediate actions were taken to reduce transmission and isolate a resident when they had symptoms indicating the presence of infection.

Sources: CI report, resident's progress notes, the home's line list, Additional Precautions policy; Interviews with a Registered Practical Nurse (RPN) and the Infection Prevention and Control (IPAC) Lead.