

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: March 13, 2025

Inspection Number: 2025-1015-0003

Inspection Type:

Critical Incident

Licensee: Vigour Limited Partnership on behalf of Vigour General Partner Inc.

Long Term Care Home and City: Tullamore Community, Brampton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 11-13, 2025

The following intake(s) were inspected:

- Intake: #00138579, related to prevention of abuse and neglect, and responsive behaviours.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect
Responsive Behaviours

INSPECTION RESULTS

WRITTEN NOTIFICATION: Duty to protect

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 24 (1)

Duty to protect

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s. 24 (1) Every licensee of a long-term care home shall protect residents from abuse by anyone and shall ensure that residents are not neglected by the licensee or staff.

The licensee has failed to ensure that a resident was protected from abuse by another resident. Section 2 of the Ontario Regulation 246/22 defines physical abuse as the use of physical force by a resident that causes physical injury to another resident. An altercation occurred between two residents and one of the residents sustained an injury.

Sources: Critical Incident System (CIS) Report, both residents clinical records, Interviews with staff.

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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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