

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District

5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Public Report

Report Issue Date: April 29, 2025

Inspection Number: 2025-1299-0003

Inspection Type:

Critical Incident

Licensee: St. Demetrius (Ukrainian Catholic) Development Corporation

Long Term Care Home and City: Ukrainian Canadian Care Centre, Etobicoke

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 14- 17, 22, 24, 28, 29, 2025

The following Critical Incident System (CIS) intake(s) were inspected:

- Intake: #00138713, #00138933, #00140561, #00140561, #00143483, related to disease outbreaks
- Intake: #00143905, related to resident care and services

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Bed Rails

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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Non-compliance with: O. Reg. 246/22, s. 18 (1) (a)

Bed rails

s. 18 (1) Every licensee of a long-term care home shall ensure that where bed rails are used,

(a) the resident is assessed and the resident's bed system is evaluated in accordance with evidence-based practices and, if there are none, in accordance with prevailing practices, to minimize risk to the resident;

The licensee has failed to ensure that a resident's bed system was evaluated in accordance with evidence-based practices and if there are none, in accordance with prevailing practices, to minimize risk to the resident.

On a specified date, and over the course of several days, a resident experienced changes to their skin integrity. An observation of their bed indicated upper bed rails were in use on both sides of the resident's bed which included specific addition on each side of the resident's bed.

As per the Ministry of Long-Term Care (MLTC) guidance document titled Use of Bed Rails in Long-Term Care Homes, last updated August 2023, where bed rails are used, a formalized interdisciplinary team was to assess the resident for indicated risks and have their bed system evaluated in accordance with evidence-based practices and, if there are none, in accordance with prevailing practices, to minimize the risk to residents.

The resident's clinical records indicated that an interdisciplinary resident assessment and a bed system evaluation was not completed for the resident to minimize the risk to the resident.

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Sources: Use of Bed Rails in Long-Term Care Homes, revised August 2023, home's policy Resident Care and Services (RCS) 6-7-9, Resident Safety and Security, Personal Assistance Services Device (PASD), dated March 2025, interviews with Registered Nurse (RN), Registered Practical Nurse (RPN), Manager of Support Services, Physiotherapist (PT), Clinical Lead, Personal Support Worker (PSW) and observation.

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