

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Toronto District  
5700 Yonge Street, 5th Floor  
Toronto, ON, M2M 4K5  
Telephone: (866) 311-8002

## Public Report

**Report Issue Date:** December 19, 2025

**Inspection Number:** 2025-1299-0008

**Inspection Type:**  
Complaint

**Licensee:** St. Demetrius (Ukrainian Catholic) Development Corporation

**Long Term Care Home and City:** Ukrainian Canadian Care Centre, Etobicoke

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 12, 16, 18, 19, 2025

The following complaint intake was inspected:  
Intake: #00162904 related to prevention of abuse and neglect.

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Plan of Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 6 (7)**

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

A resident required assistance from staff for personal care, and staff were to ensure to clean an assistive device after use.

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On one occasion, the resident's assistive device was observed unclean.

**Sources:** Resident's plan of care, observation, and interview with the PSW.