

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Toronto District  
5700 Yonge Street, 5th Floor  
Toronto, ON, M2M 4K5  
Telephone: (866) 311-8002

## Public Report

**Report Issue Date:** March 4, 2026

**Inspection Number:** 2026-1299-0002

**Inspection Type:**  
Critical Incident

**Licensee:** St. Demetrius (Ukrainian Catholic) Development Corporation

**Long Term Care Home and City:** Ukrainian Canadian Care Centre, Etobicoke

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 26- 27, 2026 and March 3-4, 2026

The following intake(s) were inspected:

- Intake: #00168356 - [Critical Incident System (CIS): 2809-000001-26] - Fall with injury

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Required Programs

NC # Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 53 (1) 1.**

Required programs

s. 53 (1) Every licensee of a long-term care home shall ensure that the following interdisciplinary programs are developed and implemented in the home:

1. A falls prevention and management program to reduce the incidence of falls and the risk of injury.

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The Long-term Care Home's (LTCH) staff did not comply with the "Falling Leaf Program" under the falls policy that required residents identified as high falls risk to receive additional visual identifications to alert staff. A resident was assessed as high risk for falls; however, their clinical records confirmed that the home's falling leaf program was not implemented. A Registered Nurse (RN) and the Falls Lead acknowledged the home did not comply with its fall prevention policy. Additionally, a required post-fall assessment in Point Click Care (PCC) was not completed, as confirmed by the Falls Lead.

**Sources:** The home's policy "Falls Prevention Program " (RCS 7-5, effective date: October 2025), the resident's clinical records, and interviews with an RN and the Falls Lead.



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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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