



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch
Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

Hamilton Service Area Office
119 King Street West, 11th Floor
HAMILTON, ON, L8P-4Y7
Telephone: (905) 546-8294
Facsimile: (905) 546-8255

Bureau régional de services de Hamilton
119, rue King Ouest, 11ième étage
HAMILTON, ON, L8P-4Y7
Téléphone: (905) 546-8294
Télécopieur: (905) 546-8255

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Table with 3 columns: Date(s) of inspection, Inspection No, Type of Inspection. Row 1: Jul 22, Aug 3, 5, 8, Oct 13, 2011; 2011_064167_0013; Follow up

Licensee/Titulaire de permis

THE REGIONAL MUNICIPALITY OF NIAGARA
2201 ST. DAVID'S ROAD, THOROLD, ON, L2V-4T7

Long-Term Care Home/Foyer de soins de longue durée

UPPER CANADA LODGE
272 WELLINGTON STREET, P. O. BOX 1390, NIAGARA-ON-THE-LAKE, ON, L0S-1J0

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

MARILYN TONE (167)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Follow up inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care and registered staff and residents selected for this inspection.

During the course of the inspection, the inspector(s) reviewed the health files for resident reviewed during this inspection, the home's policies and procedures related to pain management, education and training provided to staff related to pain management and assessment of residents and minutes of mandatory registered staff meetings.

A Compliance Order was issued related to LTCHA, 2007 S.O.2007, c.8, s.6(10)b during a complaint inspection conducted simultaneously with this follow up inspection. Refer to inspection # 2011_064157_0011/H-001461-11

The following Inspection Protocols were used during this inspection:

Dignity, Choice and Privacy

Pain

There are no findings of Non-Compliance as a result of this inspection.



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Inspection Report under
the Long-Term Care
Homes Act, 2007

Rapport d'inspection
prévus le Loi de 2007 les
foyers de soins de longue

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES

Legend

WN – Written Notification
VPC – Voluntary Plan of Correction
DR – Director Referral
CO – Compliance Order
WAO – Work and Activity Order

Legendé

WN – Avis écrit
VPC – Plan de redressement volontaire
DR – Aiguillage au directeur
CO – Ordre de conformité
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 20th day of October, 2011

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Marilyn Lowe



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

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Health System Accountability and Performance Division
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**Ministère de la Santé et des Soins de
longue durée**

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système de santé
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1-800-461-7137

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Facsimile: 905-546-8255

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|---|--|--|
| Date(s) of inspection/Date de l'inspection July 22, August 3, 4, 5, 8, 2011 | Inspection No/ No de l'inspection 2011_064167_0013/H-001487-11 | Type of Inspection/Genre d'inspection Follow up to orders H-001487-11 |
| Licensee/Titulaire de permis The Regional Municipality of Niagara 2201 St. David's Road, Thorold, Ontario L2V 4T7 | | |
| Long-Term Care Home/Foyer de soins de longue durée Upper Canada Lodge 272 Wellington Street, P.O. Box 1390, Niagara-on-the-Lake, Ontario L0S 1J0 | | |
| Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs Marilyn Tone # 167 | | |

**THE FOLLOWING NON-COMPLIANCE AND/OR ACTION(S)/ORDER(S) HAVE BEEN COMPLIED WITH/
LES CAS DE NON-RESPECTS ET/OU LES ACTIONS ET/OU LES ORDRES SUIVANT SONT MAINTENANT
CONFORME AUX EXIGENCES:**

(Please delete empty rows. Ensure the signature box is on the same page as the last row of corrected requirement.)

| REQUIREMENT/ EXIGENCE | TYPE OF ACTION/ORDER #/ GENRE DE MESURE/ORDRE NO | INSPECTION #/ NO DE L'INSPECTION | INSPECTOR ID #/ NO DE L'INSPECTEUR |
|--|---|---|---|
| LTCHA, 2007, S.O. 2007 c. 8, s.6(5) | CO | 2011_167_9587_09Mar151 603 H-00508 | # 167 |

Issued on this 18, day of August, 2011

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs:
Marilyn Tone