

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Original Public Report

Report Issue Date: July 11, 2024

Inspection Number: 2024-1591-0001

Inspection Type: Complaint

Licensee: The Regional Municipality of Niagara

Long Term Care Home and City: Upper Canada Lodge, Niagara On The Lake

INSPECTION SUMMARY

The inspection occurred offsite on the following dates: May 22-23, 27-31; June 3-4, 7, 10-11, 20; and July 2 & 8, 2024

The following was inspected:

- Intake: #00116509 - Complaint related to records required for employment.

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

INSPECTION RESULTS

During the course of this inspection, the inspector made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.