



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division  
 Performance Improvement and Compliance Branch  
 Division de la responsabilisation et de la performance du système de santé  
 Direction de l'amélioration de la performance et de la conformité

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Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Jun 10, 14, Jul 22, 25, 2011	2011_048175_0007	Follow up

**Licensee/Titulaire de permis**  
 VALLEY MANOR INC  
 88 Mintha Street, P.O. Box 880, Barry's Bay, ON, K0J-1B0

**Long-Term Care Home/Foyer de soins de longue durée**  
 VALLEY MANOR NURSING HOME  
 88 Mintha Street, P. O. Box 880, Barry's Bay, ON, K0J-1B0

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**  
 BRENDA THOMPSON (175)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Follow up inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care and Restorative Aide.

During the course of the inspection, the inspector(s) Reviewed Sling Inspection Form dated November 18, 2010, Nursing Policy and Procedure for Slings, including Arjo Huntleigh Sling Inspection Criteria, dated January 1, 2011

The following Inspection Protocols were used in part or in whole during this inspection:

Personal Support Services

Findings of Non-Compliance were found during this inspection.

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**

Definitions	Définitions
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 36. Every licensee of a long-term care home shall ensure that staff use safe transferring and positioning devices or techniques when assisting residents. O. Reg. 79/10, s. 36.**

**Findings/Faits sayants :**

1. The Home's Nursing Policy and Procedure for Slings, including Arjo Huntleigh Sling Inspection Criteria, dated January 1, 2011, does not comply with the Arjo Huntleigh's specifications for semi-annual inspection of all slings, based on the Home's current inspection schedule. The most current inspection of slings as indicated on Arjo Huntleigh Condition Inspection Report, was signed and dated November 18, 2010.

The Administrator was interviewed and reported that inspection of slings has not taken place as yet, June 13, 2011.

**Additional Required Actions:**

*CO # - 001 will be served on the licensee. Refer to the "Order(s) of the Inspector".*

Issued on this 28th day of July, 2011

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Order(s) of the Inspector Pursuant to section 153 and/or section 154 of the Long-Term Care Homes Act, 2007, S.O. 2007, c.8

Ordre(s) de l'inspecteur Aux termes de l'article 153 et/ou de l'article 154 de la Loi de 2007 sur les foyers de soins de longue durée, L.O. 2007, chap. 8

Health System Accountability and Performance Division Performance Improvement and Compliance Branch

Division de la responsabilisation et de la performance du système de santé Direction de l'amélioration de la performance et de la conformité

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Name of Inspector (ID #) / Nom de l'inspecteur (No) : BRENDA THOMPSON (175)
Inspection No. / No de l'inspection : 2011\_048175\_0007
Type of Inspection / Genre d'inspection: Follow up
Date of Inspection / Date de l'inspection : Jun 10, 14, Jul 22, 25, 2011
Licensee / Titulaire de permis : VALLEY MANOR INC 88 Mintha Street, P.O. Box 880, Barry's Bay, ON, K0J-1B0
LTC Home / Foyer de SLD : VALLEY MANOR NURSING HOME 88 Mintha Street, P. O. Box 880, Barry's Bay, ON, K0J-1B0
Name of Administrator / Nom de l'administratrice ou de l'administrateur : LINDA SHULIST

To VALLEY MANOR INC, you are hereby required to comply with the following order(s) by the date(s) set out below:

Order # / Order Type / Ordre no : 001 Genre d'ordre : Compliance Orders, s. 153. (1) (a)

Pursuant to / Aux termes de :

O.Reg 79/10, s. 36. Every licensee of a long-term care home shall ensure that staff use safe transferring and positioning devices or techniques when assisting residents. O. Reg. 79/10, s. 36.

Order / Ordre :

The licensee must ensure that all staff use safe transferring devices that meet manufacturer's specifications

Grounds / Motifs :

- 1. The Administrator was interviewed and reported that Inspection of slings by 2011 has not taken place as yet, June 13, 2011. (175)
2. The Home's Policy and Procedure for Sling Inspection, including Arjo Huntleigh Sling Inspection Criteria, dated January 1, 2011, does not comply with the Manufacturer's specifications for semi-annual inspection of all slings.
The most current inspection of slings according to the Arjo Huntleigh Condition Inspection Report, was signed and dated November 18, 2010. (175)

This order must be complied with by / Vous devez vous conformer à cet ordre d'ici le : Aug 01, 2011



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Order(s) of the Inspector
Pursuant to section 153 and/or section 154 of the Long-Term Care Homes Act, 2007, S.O. 2007, c.8

Ordre(s) de l'inspecteur
Aux termes de l'article 153 et/ou de l'article 154 de la Loi de 2007 sur les foyers de soins de longue durée, L.O. 2007, chap. 8

REVIEW/APEAL INFORMATION / RENSEIGNEMENTS SUR LE RÉEXAMEN/L'APPEL

TAKE NOTICE:

The Licensee has the right to request a review by the Director of this (these) Order(s) and to request that the Director stay this (these) Order(s) in accordance with section 163 of the Long-Term Care Homes Act, 2007.

The request for review by the Director must be made in writing and be served on the Director within 28 days from the day the order was served on the Licensee.

The written request for review must include,

- (a) the portions of the order in respect of which the review is requested;
(b) any submissions that the Licensee wishes the Director to consider; and
(c) an address for services for the Licensee.

The written request for review must be served personally, by registered mail or by fax upon:

Director
c/o Appeals Clerk
Performance Improvement and Compliance Branch
Ministry of Health and Long-Term Care
55 St. Clair Ave. West
Suite 800, 8th floor
Toronto, ON M4V 2Y2
Fax: 416-327-760

When service is made by registered mail, it is deemed to be made on the fifth day after the day of mailing and when service is made by fax, it is deemed to be made on the first business day after the day the fax is sent. If the Licensee is not served with written notice of the Director's decision within 28 days of receipt of the Licensee's request for review, this(these) Order(s) is(are) deemed to be confirmed by the Director and the Licensee is deemed to have been served with a copy of that decision on the expiry of the 28 day period.

The Licensee has the right to appeal the Director's decision on a request for review of an Inspector's Order(s) to the Health Services Appeal and Review Board (HSARB) in accordance with section 164 of the Long-Term Care Homes Act, 2007. The HSARB is an independent tribunal not connected with the Ministry. They are established by legislation to review matters concerning health care services. If the Licensee decides to request a hearing, the Licensee must, within 28 days of being served with the notice of the Director's decision, give a written notice of appeal to both:

Health Services Appeal and Review Board and the

Director

Attention Registrar
151 Bloor Street West
9th Floor
Toronto, ON
M5S 2T5

c/o Appeals Clerk
Performance Improvement and Compliance Branch
55 St. Clair Avenue, West
Suite 800, 8th Floor
Toronto, ON M4V 2Y2

Fax: 416-327-7603

Upon receipt, the HSARB will acknowledge your notice of appeal and will provide instructions regarding the appeal process. The Licensee may learn more about the HSARB on the website www.hsarb.on.ca.

Issued on this 28th day of July, 2011

Signature of Inspector /
Signature de l'inspecteur :

[Handwritten signature]

Name of Inspector /

Nom de l'inspecteur : BRENDA THOMPSON

Service Area Office /

Bureau régional de services : Ottawa Service Area Office