

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 420
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559
ottawadistrict.mltc@ontario.ca

Original Public Report

Report Issue Date: December 19, 2022	
Inspection Number: 2022-1180-0001	
Inspection Type: Critical Incident System	
Licensee: Valley Manor Inc.	
Long Term Care Home and City: Valley Manor Nursing Home, Barrys Bay	
Lead Inspector Polly Gray-Pattemore (740790)	Inspector Digital Signature
Additional Inspector(s) Cathi Kerr (641)	

INSPECTION SUMMARY

The Inspection occurred on the following date(s):
November 29-December 2, 2022.

The following intake(s) were inspected:

- Intake: #00004575-[CI: 2675-000002-22] - Alleged abuse of residents by a staff member.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect

INSPECTION RESULTS

WRITTEN NOTIFICATION: Reporting certain matters to Director

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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Non-compliance with: FLTCA, 2021, s. 28 (1) 2.

Rationale and Summary:

Critical Incident (CI) #2675-000002-22 was submitted to the Director alleging that a staff member had verbally abused two residents. The Inspector reviewed the licensee's documentation of their investigation into this incident. The staff member had submitted a written form documenting the allegation of verbal abuse five days after the alleged incident occurred.

During an interview with the Inspector, the Nursing Coordinator stated that they had not been informed of the alleged verbal abuse until the form received five days after the incident occurred.

There was a low risk to the resident related to the critical incident not being submitted immediately to the Director.

Source: CI #2675-000002-22; licensee's investigative notes related to the incident; interviews with the Nursing Coordinator and staff. [740790]