

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 420
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: June 29, 2023	
Inspection Number: 2023-1180-0002	
Inspection Type: Complaint Critical Incident System	
Licensee: Valley Manor Inc.	
Long Term Care Home and City: Valley Manor Nursing Home, Barrys Bay	
Lead Inspector Polly Gray-Pattemore (740790)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 8-14, 2023.

The following intake was completed in this complaint inspection:

- Intake #00085449 was related to resident care and support services; Family Council; and staff, training and care standards.

The following intakes were completed in this Critical Incident (CI) inspection:

- Intake #00015988/CI#2675-000007-22 was related to alleged staff to resident abuse.
- Intake #00089560/CI#2675-000004-23 was related to a fall with injury.

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Residents' and Family Councils
- Infection Prevention and Control

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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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Prevention of Abuse and Neglect
Staffing, Training and Care Standards
Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.