

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: June 17, 2025

Inspection Number: 2025-1229-0002

Inspection Type:

Critical Incident

Licensee: Peel Housing Corporation

Long Term Care Home and City: Vera M. Davis Community Care Centre, Bolton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 10-13 and June 17, 2025

The following intake(s) were inspected:

- Intake: #00142654 - 2734-000003-25 related to an outbreak
- Intake: #00143661 - 2734-000004-25: related to alleged neglect of a resident

The following **Inspection Protocols** were used during this inspection:

- Food, Nutrition and Hydration
- Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Infection prevention and control program

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

The licensee has failed to ensure that any standard or protocol issued by the Director with respect to infection prevention and control (IPAC) was complied with.

Specifically, the licensee failed to ensure that Additional Precautions were followed in the IPAC program in accordance with the "Infection Prevention and Control (IPAC) Standard for Long Term Care Homes April 2022" (IPAC Standard), when a PSW was not wearing all the personal protective equipment required when entering the room of a resident who was on droplet, contact precautions.

Sources: observations, interview with the Infection Prevention and Control Lead and others