



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévus le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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Direction de l'amélioration de la performance et de la
conformité

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection November 8, 2010	Inspection No/ d'inspection 2010_146_2364_08Nov140753	Type of Inspection/Genre d'inspection Complaint H-01581, 02087, 01760
Licensee/Titulaire Revera Long Term Care, 55 Standish Court, 8 th floor, Mississauga, ON., L5R4B2		
Long-Term Care Home/Foyer de soins de longue durée Versa Care St Catharines, 168 Scott Street, St Catharines, ON., L2H 1H2		
Name of Inspector(s)/Nom de l'inspecteur(s) Barbara Naykalyk-Hunt, #146		
Inspection Summary/Sommaire d'inspection		
<p>The purpose of this inspection was to conduct a complaint inspection related to resident care.</p> <p>During the course of the inspection, the inspector spoke with: the Administrator, the Director of Care (DOC), a PSW, a restorative care aid, one registered staff and one resident .</p> <p>During the course of the inspection, the inspector: reviewed the resident's health file and observed and met with the resident.</p> <p>The following Inspection Protocols were used during this inspection: Residents Dignity, Choice and Privacy</p> <p><input checked="" type="checkbox"/> Findings of Non-Compliance were found during this inspection. The following action was taken: 1 WN</p>		

NON- COMPLIANCE / (Non-respectés)



Definitions/Définitions	
<p>WN – Written Notifications/Avis écrit VPC – Voluntary Plan of Correction/Plan de redressement volontaire DR – Director Referral/Régisseur envoyé CO – Compliance Order/Ordres de conformité WAO – Work and Activity Order/Ordres: travaux et activités</p>	
<p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p> <p>Non-compliance with requirements under the <i>Long-Term Care Homes Act, 2007</i> (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p>	<p>Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.</p> <p>Non-respect avec les exigences sur le <i>Loi de 2007 les foyers de soins de longue durée</i> à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.</p>

<p>WN #1: The Licensee has failed to comply with O. Reg. 79/10, s.124</p> <p>Every licensee of a long-term care home shall ensure that drugs obtained for use in the home, except drugs obtained for any emergency drug supply, are obtained based on resident usage, and that no more than a three-month supply is kept in the home at any time.</p> <p>Findings:</p> <p>1. According to the health file, the resident was prescribed pain medication on a regular schedule. The resident did not receive the medication for 2 days in July 2010 due to no supply. The supply of the resident's medication was not obtained based on the resident's usage.</p>

<p>Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné</p>	<p>Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.</p> <p><i>Barbara Rayphely-Hent</i> Dec 6 / 2010</p>
<p>Title: _____ Date: _____</p>	<p>Date of Report: (if different from date(s) of inspection).</p>