



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

London Service Area Office  
291 King Street, 4th Floor  
London ON N6B 1R8

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longue durée**

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Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
conformité

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| <b>Date of inspection/Date de l'inspection</b><br>April 04, 2011 | <b>Inspection No/ d'inspection</b><br>2011_112_2662_04Apr110834 | <b>Type of Inspection/Genre d'inspection</b><br>Log# 00220<br>Critical Incident |
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| <b>Licensee/Titulaire</b><br>Revera Long Term Care Inc., 55 Standish Court, 8 <sup>th</sup> Floor, Mississauga, ON L5R 4B2 |
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| <b>Long-Term Care Home/Foyer de soins de longue durée</b><br>Versa-Care Elmwood Place, 46 Elmwood Place west, London ON N6J 1J2 |
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| <b>Name of Inspector/Nom de l'inspecteur</b><br>Carole Alexander #112 |
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**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a critical incident inspection related to an allegation of verbal abuse.  
During the course of the inspection, the inspector spoke with the Administrator.

During the course of the inspection, the inspector reviewed the home's critical incident, investigation and staff education related to abuse and Resident's Bill of Rights.

The following Inspection Protocols were used in part or in whole during this inspection:  
Prevention of abuse and Neglect

There are no findings of Non-Compliance as a result of this inspection.

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| <b>Signature of Licensee or Representative of Licensee</b><br>Signature du Titulaire du représentant désigné | <b>Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.</b> |
| <b>Title:</b>  | <b>Date:</b>  |
|  | Date of Report: April 11, 2011  |