

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: May 22, 2024	
Inspection Number: 2024-1168-0002	
Inspection Type: Complaint	
Licensee: Axium Extendicare LTC II LP, by its general partners Extendicare LTC Managing II GP Inc. and Axium Extendicare LTC II GP Inc.	
Long Term Care Home and City: Elmwood Place, London	
Lead Inspector Brittany Nielsen (705769)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 14-17, 2024

The following intake(s) were inspected:

- Intake: #00106839 - Complaint regarding neglect, menu planning, and restorative care
- Intake: #00109786 - Complaint with concerns regarding menu planning, restorative care, and communication methods

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Food, Nutrition and Hydration

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Infection Prevention and Control

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.