

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

**Public Report**

<b>Report Issue Date:</b> January 15, 2025
<b>Inspection Number:</b> 2025-1168-0001
<b>Inspection Type:</b> Complaint Critical Incident
<b>Licensee:</b> Axium Extendicare LTC II LP, by its general partners Extendicare LTC Managing II GP Inc. and Axium Extendicare LTC II GP Inc.
<b>Long Term Care Home and City:</b> Elmwood Place, London

**INSPECTION SUMMARY**

The inspection occurred onsite on the following dates: January 9, 10, 13, 14, and 15, 2025

The following intake(s) were inspected:

- Intake: #00132703 - Complaint related to concerns with medication management.
- Intake: #00134368 - Related to Prevention of Abuse and Neglect.

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Medication Management
- Infection Prevention and Control
- Prevention of Abuse and Neglect

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## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Plan of care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 6 (10) (b)**

Plan of care

s. 6 (10) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time when,  
(b) the resident's care needs change or care set out in the plan is no longer necessary; or

The licensee has failed to ensure that a resident's plan of care was revised when the resident exhibited altered skin integrity.

The resident had several areas of altered skin integrity identified, however there were no interventions, or directions in the resident's plan of care for staff to follow related to the specific monitoring of altered skin integrity for the resident.

**Sources:** Review of resident's care plan, Kardex and progress notes and interviews with the Director of Care and other staff.

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**WRITTEN NOTIFICATION: Residents' drug regimes**

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 146 (a)**

Residents' drug regimes

s. 146. Every licensee of a long-term care home shall ensure that,

(a) when a resident is taking any drug or combination of drugs, including psychotropic drugs, there is monitoring and documentation of the resident's response and the effectiveness of the drugs appropriate to the risk level of the drugs;

The licensee has failed to ensure the monitoring and documentation of a resident's response after receiving treatment. Review of the resident's medical records noted that there was no monitoring of the resident's reaction to the treatment.

**Sources:** Resident's progress notes, assessments, physician's orders, medication administration record, home's medication management policy and interview with the home's physician and other staff.