

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care Long-Term Care Operations Division Long-Term Care Inspections Branch

Ottawa District 347 Preston Street, Suite 410 Ottawa, ON, K1S 3J4 Telephone: (877) 779-5559

Public Report

Report Issue Date: February 5, 2025

Inspection Number: 2025-1001-0001

Inspection Type:

Complaint

Critical Incident

Licensee: Revera Long Term Care Inc.

Long Term Care Home and City: Hallowell House, Picton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 3 - 5, 2025

The following intake(s) were inspected:

- Intake: #00137719 Complaint related to food temperatures.
- Intake: #00138327 CI # 0891-000002-25- Fall of a resident resulting in injury.

The following Inspection Protocols were used during this inspection:

Food, Nutrition and Hydration Infection Prevention and Control Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.