



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of Inspection/Date de l'inspection
October 1 and 14, 2010

Inspection No/ d'inspection
2010_121_2624-01Oct160556

Type of Inspection/Genre d'inspection
Complaint – L-01195

Licensee/Titulaire
Revera Long Term Care Inc., 55 Standish Court, 8th floor, Mississauga, ON L5R 4B2

Long-Term Care Home/Foyer de soins de longue durée
Summit Place, 850 – 4th St. East, Owen Sound, ON N4K 6A3

Name of Inspector(s)/Nom de l'inspecteur(s)
Elizabeth Elvidge
(#121)

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection related to care and nutritional needs.

During the course of the inspection, the inspector spoke with: The Executive Director, the Director of Care, the Assistant Director of Care, Registered nurse, 2 RPNs, dietary worker

During the course of the inspection, the inspector: Reviewed documentation and a policy.

The following Inspection Protocols were used in part or in whole during this inspection:
Dining Observation

Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN

NON-COMPLIANCE / (Non-respectés)



Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régleur envoyé
CO – Compliance Order/Ordre de conformité
WAO – Work and Activity Order/Ordre: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constitue un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de la Loi de 2007 des foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* a trouvé. (Une exigence dans la loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with: O. Reg. 79/10, s.8(1)(b)

Where the Act or this Regulation requires the licensee of a long-term care home to have, institute or otherwise put in place any plan, policy, protocol, procedure, strategy or system, the licensee is required to ensure that the plan, policy, protocol, procedure, strategy or system, and is complied with.

Findings:

24 hr fluid intake for the resident from Sept. 14 to 23/10 indicated a total fluid intake each day of under 1000c.c.

The Home policy/procedure states that if the resident has 3 consecutive days with a fluid intake under 1000c.c that the nursing staff are to send a Liason/Referral form to the Dietary dept.for Dietitian review. This was not done.

Inspector ID #: 121

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.

Elizabeth Cludger

Title:

Date:

Date of Report: (If different from date(s) of inspection).

October 18, 2010