



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévüe le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

London Service Area Office  
291 King Street, 4th Floor  
London ON N6B 1R8

Bureau régional de services de London  
291, rue King, 4<sup>ème</sup> étage  
London ON N6B 1R8

**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
January 24, 2011	2011_115_2541_24Jan110851	Complaint L-01841

**Licensee/Titulaire**  
Revera Long Term Care Inc. 55 Standish Court, 8<sup>th</sup> Floor, Mississauga, ON., L5R 4B2

**Long-Term Care Home/Foyer de soins de longue durée**  
Rose Garden Villa 350 Dougall Ave. Windsor, ON., N9A 4P4

**Name of Inspector(s)/Nom de l'inspecteur(s)**  
TERRI DALY #115

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a complaint inspection related to care and services.

During the course of the inspection, the inspector spoke with: the Executive Director, Director of Care, 2 PSW's and 1 resident.

During the course of the inspection, the inspector: reviewed the clinical records of 1 resident.

The following Inspection Protocols were used in part or in whole during this inspection:  
Personal Support Services Inspection Protocol

There are no findings of Non-Compliance as a result of this inspection.

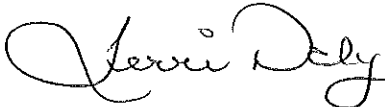


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<b>Signature of Licensee or Representative of Licensee</b> <b>Signature du Titulaire du représentant désigné</b>		<b>Signature of Health System Accountability and Performance Division</b> <b>representative/Signature du (de la) représentant(e) de la Division de la</b> <b>responsabilisation et de la performance du système de santé.</b>
		
<b>Title:</b>	<b>Date:</b>	<b>Date of Report:</b> (if different from date(s) of inspection). February 9, 2011