

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: August 10, 2023	
Inspection Number: 2023-1084-0004	
Inspection Type: Complaint Critical Incident System	
Licensee: Rykka Care Centres LP	
Long Term Care Home and City: Berkshire Care Centre, Windsor	
Lead Inspector Terri Daly (115)	Inspector Digital Signature
Additional Inspector(s) Julie D’Alessandro (739) Adriana Congi (000751)	

INSPECTION SUMMARY

<p>The inspection occurred onsite on the following date(s): July 24, 25 and 26, 2023.</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> • Intake: #00086950 - 2541-000021-23 related to a fall. • Intake: #00087984 - 2541-000025-23 related to a fall. • Intake: #00090875 - 2541-000039-23 resident to resident abuse/responsive behaviours. • Intake: #00088048 - a complaint related to a fall, care and services.
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The following **Inspection Protocols** were used during this inspection:

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Skin and Wound Prevention and Management
Infection Prevention and Control
Responsive Behaviours
Prevention of Abuse and Neglect
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Skin and Wound Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (iv)

The licensee has failed to ensure that, any resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds, was reassessed at least weekly by a member of the registered nursing staff.

Rationale and Summary:

The Ministry of Long-Term Care defines altered skin integrity as potential or actual disruption of epidermal or dermal tissue.

Review of a resident's clinical record showed that the resident had an alteration in skin integrity. A Critical Incident submitted to the ministry indicated that this alteration in skin integrity had been reported to the Nurse Practitioner and the resident's progress notes included a note from the physiotherapy assessment that the resident had an alteration in their skin integrity.

This Inspector was unable to locate comprehensive weekly skin and wound assessments related to this area.

During an interview with the homes Skin and Wound Lead they stated that this type of alteration in skin integrity should be included on the resident's Point Click Care (PCC) wound

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and skin monitoring program and receive a comprehensive weekly assessment until healed.

Sources:

Resident's clinical record, the Critical Incident and an interview with the Skin and Wound Lead.
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