

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

**Original Public Report**

<b>Report Issue Date:</b> March 25, 2024	
<b>Inspection Number:</b> 2024-1084-0002	
<b>Inspection Type:</b> Proactive Compliance Inspection	
<b>Licensee:</b> Rykka Care Centres LP	
<b>Long Term Care Home and City:</b> Berkshire Care Centre, Windsor	
<b>Lead Inspector</b> Cheryl McFadden (745)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Loma Puckerin (705241) Julie D'Alessandro (739)	

**INSPECTION SUMMARY**

<p>The inspection occurred onsite on the following date(s): March 18, 19, 20, 21, 22, 2024</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> <li>Intake: #00111122 - Proactive Compliance Inspection (PCI)</li> </ul>
---

The following **Inspection Protocols** were used during this inspection:

- Skin and Wound Prevention and Management
- Resident Care and Support Services
- Medication Management
- Food, Nutrition and Hydration

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

Residents' and Family Councils  
Infection Prevention and Control  
Prevention of Abuse and Neglect  
Quality Improvement  
Residents' Rights and Choices  
Pain Management  
Falls Prevention and Management

## INSPECTION RESULTS

### Non-Compliance Remedied

**Non-compliance** was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

**Non-compliance with: O. Reg. 246/22, s. 138 (1) (b)**

Safe storage of drugs

s. 138 (1) Every licensee of a long-term care home shall ensure that,  
(b) controlled substances are stored in a separate, double-locked stationary cupboard in the locked area or stored in a separate locked area within the locked medication cart.

Non-Compliance was found during this inspection and was remedied by the Licensee prior to the conclusion of the inspection. The Inspector was satisfied that the non-compliance met the intent of O. Reg. 246/22, s. 102 (7) 11 and requires no further action.

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

The licensee has failed to ensure that the controlled substances are stored in a double locked stationary cupboard.

Rationale and Summary

An inspector observed the controlled substances box was not stationary and was sitting on top of the vaccine fridge in the charge nurse office.

The DOC stated it was not stationary and it should have been.

An inspector was notified by the DOC that the controlled substances box was now stationary to the wall in the charge nurse office.

An Inspector observed the box securely fastened and stationary on the wall.

Sources: Observations and interviews with DOC.

Date Remedy implemented: March 21, 2024

[745]