

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

**Original Public Report**

<b>Report Issue Date:</b> February 12, 2024	
<b>Inspection Number:</b> 2024-1084-0001	
<b>Inspection Type:</b> Complaint Critical Incident	
<b>Licensee:</b> Rykka Care Centres LP	
<b>Long Term Care Home and City:</b> Berkshire Care Centre, Windsor	
<b>Lead Inspector</b> Adriana Tarte (000751)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Jennifer Bertolin (740915)	

**INSPECTION SUMMARY**

The inspection occurred onsite on the following dates: February 1, 6-8, 2024  
The inspection occurred offsite on the following dates: February 2, 2024 and February 5, 2024

The following intakes were inspected:

- Intake #00100725 relate to falls;
- Intake #00102558 related to safe and secure home; and
- Intake #00102877 related to falls.

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The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control  
Safe and Secure Home  
Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspectors made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.