



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Hamilton Service Area Office
119 King Street West, 11th Floor
Hamilton ON L8P 4Y7

Bureau régional de services de Hamilton
119, rue King Ouest, 11^{ième} étage
Hamilton ON L8P 4Y7

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Telephone: 905-546-8294
Facsimile: 905-546-8255

Téléphone: 905-546-8294
Télécopieur: 905-546-8255

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
August 31, September 1, 2010	2010_171_2806_31Aug112120	Other (Critical Incident)
Licensee/Titulaire		
Mirdem Nursing Homes Ltd. 176 Victoria Avenue North, Hamilton, ON, L8L 5G1 Fax: 905-526-1871		
Long-Term Care Home/Foyer de soins de longue durée		
Victoria Gardens Long Term Care 176 Victoria Avenue North, Hamilton, ON, L8L 5G1 Fax: 905-526-1871		
Name of Inspector(s)/Nom de l'inspecteur(s)		
Elisa Wilson – LTC Homes Inspector - Dietary		
Inspection Summary/Sommaire d'inspection		

The purpose of this inspection was to conduct an Other- critical incident inspection.

During the course of the inspection, the inspector spoke with: the administrator, registered staff, health care aides, dietary staff and registered dietitian (by telephone).

During the course of the inspection, the inspector: interviewed the health care aide, RPN and RN involved in the critical incident, reviewed the resident's chart (paper and computer) and observed breakfast meal service with the resident.

The following Inspection Protocols were used during this inspection:
Nutrition and Hydration

Findings of Non-Compliance were found during this inspection. The following action was taken:

[1] WN

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.



WN #1: The Licensee has failed to comply with LTCHA, 2007, S.O. 2007, c.8, s.6(1)(c) Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out, clear directions to staff and others who provide direct care to the resident.

Findings:

- 1. The care plan summary for a resident in June, 2010 does not provide clear direction regarding fluid consistency. The Nutrition section indicates a need for nectar-thick fluids however the nursing Eating section indicates a need for honey consistency fluids. The diet had been changed from honey to nectar thick fluids in March, 2010. The resident was receiving nectar thick fluids at breakfast on September 1, 2010.

Inspector ID #: 171

Table with signature fields for Licensee and Health System Accountability and Performance Division representative, including handwritten signatures and dates.