

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**

**Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée**

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**Public Copy/Copie du rapport public**

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Mar 24, 2022	2022_896745_0006	013542-21, 014936- 21, 015193-21, 020418-21, 000947-22	Complaint

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**Licensee/Titulaire de permis**

Villa Colombo Homes for the Aged Inc.  
40 Playfair Avenue Toronto ON M6B 2P9

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**Long-Term Care Home/Foyer de soins de longue durée**

Villa Colombo Homes for the Aged  
40 Playfair Avenue Toronto ON M6B 2P9

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

CHERYL MCFADDEN (745), LOMA PUCKERIN (705241)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): March 14, 15, 16, 17 and 18, 2022.**

**The following complaint intakes were completed within this inspection:**

**Log# 020418-21 / IL-96583-TO/ IL-96653-TO, related to abuse and neglect.**

**Log# 015193-21 / IL-94007-TO/ IL-94024-TO / IL-94162-TO / IL-94303-TO, related to abuse and neglect, continence care and dining services.**

**Log# 014936-21 / IL-93900-TO, related to abuse and neglect.**

**Log# 013542-21 / IL-93211-TO, related to abuse and neglect.**

**Log# 000947-22 / IL-97437-TO, related to abuse and neglect.**

**During the course of the inspection, the inspector(s) spoke with The Executive Director, Director of Resident Services, two Nursing Directors, Dietitian, Social Worker, IPAC Lead, Registered Nurse, two Registered Practical Nurses, four Personal Support Workers, Housekeeper and residents.**

**The inspectors also reviewed relevant policies, procedures, clinical records, plans of care for identified residents, observed identified residents activities and care.**

**The following Inspection Protocols were used during this inspection:**

**Continence Care and Bowel Management**

**Dining Observation**

**Infection Prevention and Control**

**Prevention of Abuse, Neglect and Retaliation**

**Responsive Behaviours**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend

WN – Written Notification  
 VPC – Voluntary Plan of Correction  
 DR – Director Referral  
 CO – Compliance Order  
 WAO – Work and Activity Order

Légende

WN – Avis écrit  
 VPC – Plan de redressement volontaire  
 DR – Aiguillage au directeur  
 CO – Ordre de conformité  
 WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**Issued on this 24th day of March, 2022**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**