



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prevue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
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<b>Date of inspection/Date de l'inspection</b> 08 and 09 March 2011	<b>Inspection No/ d'inspection</b> 2011_127_2855_08Mar140422	<b>Type of Inspection/Genre d'inspection</b> Complaint # H-00411
<b>Licensee/Titulaire</b> Villa Forum, 175 Forum Drive, Mississauga ON L4Z 4E5		
<b>Long-Term Care Home/Foyer de soins de longue durée</b> Villa Forum, 175 Forum Drive, Mississauga ON L4Z 4E5		
<b>Name of Inspector(s)/Nom de l'inspecteur(s)</b> Richard Hayden, Long Term Care Homes Inspector – Environmental Health #127		

**Inspection Summary / Sommaire d'inspection**

The purpose of this visit was to conduct a complaint inspection regarding laundry and recreational activity availability.

During the course of the inspection, the inspector spoke with the administrator, co-directors of care, environmental services manager, rehab/restorative care coordinator, a recreation aide and a laundry aide.

During the course of the inspection, the inspector reviewed laundry and activity-related documentation and resident records of activity participation.

The following Inspection Protocols were used during this inspection:

- Accommodation Services – Laundry
- Recreation and Social Activities

No findings of non-compliance were found during this inspection.

<b>Signature of Licensee or Representative of Licensee</b> Signature du Titulaire du représentant désigné	<b>Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.</b>
<b>Title:</b>	<b>Date of Report (if different from date(s) of inspection).</b> 10 March 2011