



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**

Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de  
longue durée**

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<b>Date(s) of inspection/Date de l'inspection</b> August 9, 2010	<b>Inspection No/ d'inspection</b> 2010_134_2759_18August164416	<b>Type of Inspection/Genre d'inspection</b> Complaint <b>Log# O-00338</b>
<b>Licensee/Titulaire</b> Bruyère Continuing Care Inc., 43 Bruyère, Ottawa ON K1N 5C8		
<b>Long-Term Care Home/Foyer de soins de longue durée</b> Elizabeth Bruyère Résidence, 75 Bruyère, Ottawa ON K1N 5C8		
<b>Name of Inspector(s)/Nom de l'inspecteur(s)</b> Colette Asselin, ID # 134		
<b>Inspection Summary/Sommaire d'inspection</b>		
<p>The purpose of this inspection was to conduct a complaint inspection related to care and services provided to one resident .</p> <p>During the course of the inspection, the inspector spoke with the Administrator, Charge Nurse, the regulated practical nurse (RPN) and several PSWs, who worked on the 6<sup>th</sup> floor on August 19, 2010.</p> <p>During the course of the inspection, the inspector visited and assessed the resident, observed the dining experience at lunch time, reviewed the resident's plan of care, medical records and the assignment sheet for the days in question.</p> <p>The following Inspection Protocols were used in part or in whole during this inspection: - Personal Support Services and Prevention of Abuse, Neglect and Retaliation.</p> <p>There are no findings of Non-Compliance as a result of this inspection.</p>		

<b>Signature of Licensee or Representative of Licensee</b> Signature du Titulaire du représentant désigné	<b>Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.</b>
<b>Title:</b>	<b>Date:</b>
	<b>Date of Report: September 22, 2010</b>