

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: January 30, 2025

Inspection Number: 2025-1250-0001

Inspection Type:

Complaint

Critical Incident

Licensee: Bruyère Continuing Care Inc.

Long Term Care Home and City: Élisabeth-Bruyère Residence, Ottawa

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 27, 28 and 29, 2025

The following Complaint intakes were inspected:

- Intake: #00133025 related to air temperature
- Intake: #00137685 related to Infection Prevention and Control

The following Critical incident (CI) intake was inspected:

- Intake: #00135634/CI #2759-000021-24 related to a fall with injury

The following Inspection Protocols were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control
Safe and Secure Home
Falls Prevention and Management

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

INSPECTION RESULTS

WRITTEN NOTIFICATION: Plan of Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (2)

Plan of care

s. 6 (2) The licensee shall ensure that the care set out in the plan of care is based on an assessment of the resident and on the needs and preferences of that resident.

The licensee has failed to ensure that a resident's transfer device was included in their plan of care based on an assessment of the resident and on the needs and preferences of that resident.

The resident was observed with their transfer device and the resident's plan of care did not include their preference that was to be included in the plan of care.

Sources: Inspector observations, staff interviews, resident health care records.

WRITTEN NOTIFICATION: Air temperature

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 24 (1)

Air temperature

s. 24 (1) Every licensee of a long-term care home shall ensure that the home is maintained at a minimum temperature of 22 degrees Celsius.

The licensee has failed to ensure that the home is maintained at a minimum temperature of 22 degrees Celsius as per their recorded temperature logs for two specific months in 2024.

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Sources: Air temperature logs , Administrator interview.

WRITTEN NOTIFICATION: Air temperature

NC #003 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 24 (5)

Air temperature

s. 24 (5) The licensee shall keep a record of the measurements documented under subsections (2), (3) and (4) for at least one year.

The licensee has failed to ensure they kept documented records of the air temperature measurements for at least one year.

The Administrator indicated during an interview, that there was no kept documented measurements by the Long Term-Care home.

Sources: Administrator interview.