



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Public Copy/Copie du public

| Report Date(s) / Date(s) du rapport | Inspection No / No de l'inspection | Log # / No de registre | Type of Inspection / Genre d'inspection |
|--|---|---|--|
| May 25, 2018 | 2018_484646_0006 | 004181-18, 004183-18, 004184-18, 004186-18 | Follow up |

Licensee/Titulaire de permis

Schlegel Villages Inc.
325 Max Becker Drive Suite. 201 KITCHENER ON N2E 4H5

Long-Term Care Home/Foyer de soins de longue durée

The Village of Erin Meadows
2930 Erin Centre Boulevard MISSISSAUGA ON L5M 7M4

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

IVY LAM (646)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): May 1, 2, 3, 7, 8, 9, 10, 11, 14, 15, 16, 17, and 22, 2018.

This inspection was done concurrently with:

**Critical Incident System (CIS) Inspection #2018_484646_0007 / 029514-17, and
Complaint Inspection #2018_634513_0006 / 000463-18, 005764-18, 006386-18,
006687-18.**

During the course of the inspection, the inspector(s) spoke with Acting General Manager (AGM), Acting Director of Nursing (DON), Assistant Directors of Nursing (ADON), Resident Assessment Instrument (RAI) Coordinators, Neighborhood Coordinators (NC), Skin and Wound Lead, Behaviour Support Services (BSO)/Personal Expression Resource Team (PERT) Lead, Physician (MD), Registered Nurses (RNs), Physiotherapist (PT), Kinesiologist (KIN), Falls Lead, Registered Practical Nurses (RPNs), Personal Support Workers (PSWs), one-to-one (1:1) PSWs, Recreation Aide, Residents, Family Members, Power of Attorneys (POA), and Substitute Decision Makers (SDM).

During the course of this inspection, inspectors observed residents' care, staff to resident interaction, reviewed resident health care records and home's records.

The following Inspection Protocols were used during this inspection:

**Hospitalization and Change in Condition
Personal Support Services
Prevention of Abuse, Neglect and Retaliation
Responsive Behaviours
Training and Orientation**

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)



The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

| REQUIREMENT/ EXIGENCE | TYPE OF ACTION/ GENRE DE MESURE | INSPECTION # / DE L'INSPECTION | NO NO DE L'INSPECTEUR |
|--|------------------------------------|-----------------------------------|--------------------------|
| LTCHA, 2007 S.O. 2007, c.8 s. 19. | WN | 2018_544527_0001 | 646 |
| LTCHA, 2007 S.O. 2007, c.8 s. 19. (1) | CO #003 | 2018_544527_0001 | 646 |
| LTCHA, 2007 S.O. 2007, c.8 s. 6. | WN | 2018_544527_0001 | 646 |
| LTCHA, 2007 S.O. 2007, c.8 s. 6. | WN | 2016_541169_0019 | 646 |
| LTCHA, 2007 S.O. 2007, c.8 s. 6. (1) | CO #001 | 2018_544527_0001 | 646 |
| LTCHA, 2007 S.O. 2007, c.8 s. 6. (7) | CO #002 | 2018_544527_0001 | 646 |



| | | | |
|--|---------|------------------|-----|
| LTCHA, 2007 S.O. 2007, c.8 s. 76. | WN | 2018_544527_0001 | 646 |
| LTCHA, 2007 S.O. 2007, c.8 s. 76. (7) | CO #004 | 2018_544527_0001 | 646 |

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

| Legend | Legendé |
|---|--|
| WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order | WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités |
| Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA). | Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD. |
| The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA. | Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD. |



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Issued on this 25th day of May, 2018

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.