



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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HAMILTON ON L8P 4Y7  
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Hamilton  
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HAMILTON ON L8P 4Y7  
Téléphone: (905) 546-8294  
Télécopieur: (905) 546-8255

**Public Copy/Copie du public**

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| <b>Report Date(s) /<br/>Date(s) du rapport</b> | <b>Inspection No /<br/>No de l'inspection</b> | <b>Log # /<br/>Registre no</b>                | <b>Type of Inspection /<br/>Genre d'inspection</b> |
|--|---|---|--|
| May 8, 2017                                    | 2017_546585_0008                              | 019233-16, 025059-16,<br>004902-17, 005328-17 | Critical Incident<br>System                        |

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**Licensee/Titulaire de permis**

Schlegel Villages Inc  
325 Max Becker Drive Suite 201 KITCHENER ON N2E 4H5

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**Long-Term Care Home/Foyer de soins de longue durée**

THE VILLAGE OF WENTWORTH HEIGHTS  
1620 UPPER WENTWORTH STREET HAMILTON ON L9B 2W3

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

LEAH CURLE (585)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): April 18, 19, 20, 21, 2017**

**The inspection of CIS intakes assigned for this inspection (CIS log #019233-16/CIS #2841-000012-16 regarding falls prevention and management, CIS log #025059-16/CIS #2841-000016-16 regarding falls prevention and management, CIS log #004902-17/CIS #2841-000004-17 regarding falls prevention and management; and CIS log #005328-17/CIS #2841-000005-17 regarding falls prevention and management) were conducted in follow-up inspection #2017\_343585\_0007.**

**Findings of non-compliance were identified and issued in follow-up inspection #2017\_343585\_0007.**

**During the course of the inspection, the inspector(s) spoke with Residents, Personal Support Workers (PSWs), Registered Practical Nurses (RPNs), Administrative Assistant, Neighbourhood Coordinators, the Director of Nursing Care (DON), Kinesiologist, Assistant General Manager and General Manager.**

**During the course of the inspection, the inspector(s) observed residents, reviewed records that included, but were not limited to: clinical records, policies and procedures, fall audits meeting minutes, program evaluations, training records, staffing schedules and CIS records.**

**The following Inspection Protocols were used during this inspection:  
Falls Prevention**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

| Legend  | Legendé  |
|---|--|
| WN – Written Notification<br>VPC – Voluntary Plan of Correction<br>DR – Director Referral<br>CO – Compliance Order<br>WAO – Work and Activity Order   | WN – Avis écrit<br>VPC – Plan de redressement volontaire<br>DR – Aiguillage au directeur<br>CO – Ordre de conformité<br>WAO – Ordres : travaux et activités  |
| Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA). | Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD. |
| The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.   | Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.  |

Issued on this 11th day of May, 2017

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**