

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

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Waterloo, ON, N2V 1K8
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Public Report

Report Issue Date: April 28, 2025

Inspection Number: 2025-1111-0002

Inspection Type:

Critical Incident

Licensee: Hanover Operating Inc.

Long Term Care Home and City: The Village Seniors Community, Hanover

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: April 24 - 25 and 28, 2025.

The following intake was inspected in this Critical Incident (CI) Inspection:

- Intake: #00144884 was related to an infectious disease outbreak

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.