



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Health System Accountability and
Performance Division
Performance Improvement and
Compliance Branch**

**Division de la responsabilisation et de la
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Direction de l'amélioration de la
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Report Date(s) / Date(s) du apport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Jan 28, 2016	2016_216144_0003	030512-15	Complaint

Licensee/Titulaire de permis

VISION '74 INC
229 WELLINGTON STREET SARNIA ON N7T 1G9

Long-Term Care Home/Foyer de soins de longue durée

VISION NURSING HOME
229 WELLINGTON STREET SARNIA ON N7T 1G9

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

CAROLEE MILLINER (144)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): January 18, 2016

The complaint inspection related to admission of residents.

During the course of the inspection, the inspector(s) spoke with the Administrator.

During the course of the inspection, the Inspector reviewed one application for admission to the home, one letter of complaint addressed to the Ministry of Health and Long-Term Care and one letter from the home to the identified applicant.

Ad-hoc notes were used during this inspection.

During the course of this inspection, Non-Compliances were issued.

1 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 44. Authorization for admission to a home



Specifically failed to comply with the following:

- s. 44. (9) If the licensee withholds approval for admission, the licensee shall give to persons described in subsection (10) a written notice setting out,**
- (a) the ground or grounds on which the licensee is withholding approval; 2007, c. 8, s. 44. (9).**
 - (b) a detailed explanation of the supporting facts, as they relate both to the home and to the applicant's condition and requirements for care; 2007, c. 8, s. 44. (9).**
 - (c) an explanation of how the supporting facts justify the decision to withhold approval; and 2007, c. 8, s. 44. (9).**
 - (d) contact information for the Director. 2007, c. 8, s. 44. (9).**

Findings/Faits saillants :



1. The licensee has failed to ensure if the licensee withheld approval for admission, the licensee gave to persons described in subsection (10) a written notice setting out,

- (a) the ground or grounds on which the licensee withheld approval;
- (b) a detailed explanation of the supporting facts, as they related both to the home and to the applicant's condition and requirements for care;
- (c) an explanation of how the supporting facts justified the decision to withhold approval; and
- (d) contact information for the Director.

1) On one specified date, the Erie St. Clair Community Access Center (CCAC) made application for admission to the home on behalf of one identified applicant.

2) On one specified date, the home forwarded a written notice to the applicant advising they were unable to accept their application for admission stating, "The home is not equipped to care for bariatric residents."

3) The written notice advising the applicant that their application had been withheld, did not describe:

- (a) the grounds the licensee withheld approval for admission;
- (b) a detailed explanation of the supporting facts, as they related both to the home and to the applicant's condition and requirements for care;
- (c) an explanation of how the supporting facts justified the decision to withhold approval; and
- (d) contact information for the Director.

(4) The Administrator confirmed the written notice advising the applicant that their application for admission had been withheld, did not include the legislative requirements as referenced above. [s. 44. (9)]



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Issued on this 28th day of January, 2016

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.