

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Original Public Report

Report Issue Date: May 31, 2024	
Inspection Number: 2024-1392-0003	
Inspection Type: Follow-up	
Licensee: Regency LTC Operating Limited Partnership, by its general partners, Regency Operator GP Inc. and AgeCare Iris Management Ltd.	
Long Term Care Home and City: AgeCare Glen Oaks, Oakville	
Lead Inspector Betty Jean Hendricken (740884)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 15-17, and 22, 2024

The following intake(s) were inspected:

- Intake: #00109690 - Follow-up #: 1 - related to plan of care.
- Intake: #00110531 - Follow-up #: 1 - related to dining and snack service.
- Intake: #00110532 - Follow-up #: 1 - related to plan of care.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

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Order #001 from Inspection #2024-1392-0001 related to FLTCA, 2021, s. 6 (7)
inspected by Betty Jean Hendricken (740884)

Order #002 from Inspection #2024-1392-0002 related to O. Reg. 246/22, s. 79 (1) 3.
inspected by Betty Jean Hendricken (740884)

Order #001 from Inspection #2024-1392-0002 related to FLTCA, 2021, s. 6 (7)
inspected by Betty Jean Hendricken (740884)

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Food, Nutrition and Hydration
- Infection Prevention and Control

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.