

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: December 18, 2023	
Inspection Number: 2023-1159-0003	
Inspection Type: Critical Incident	
Licensee: QCC Corp.	
Long Term Care Home and City: Watford Quality Care Centre, Watford	
Lead Inspector Terri Daly (115)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 13 & 14, 2023.

The following intake(s) were inspected:

- Intake: #00102792 - CI #2652-000009-23 Fall of resident with injury.

The following intake(s) were completed in this inspection:

Intake: #00093870 - CI #2652-000005-23 and #00095116 - CI #2652-000006-23 related to falls.

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The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.