

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: February 19, 2025

Inspection Number: 2025-1159-0001

Inspection Type:

Other

Licensee: QCC Corp.

Long Term Care Home and City: Watford Quality Care Centre, Watford

INSPECTION SUMMARY

The inspection occurred offsite on the following date(s): February 13, 18, 2025

The following intake(s) were inspected:

- Intake: #00139870 - Outstanding Emergency Planning Annual Attestation

The following **Inspection Protocols** were used during this inspection:

Reporting and Complaints

INSPECTION RESULTS

WRITTEN NOTIFICATION: Emergency Plans

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 270 (3)

Attestation

s. 270 (3) The licensee shall ensure that the attestation is submitted annually to the Director.

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The home failed to submit the Annual Emergency Plan Attestation by December 31, 2024. The Administrator shared that they had inadvertently submitted the attestation to the company that was doing their accreditation and not to the Ministry of Long-Term Care.

Sources:

Ministry of Long-Term Care attestation tracking and interview with Administrator.

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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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