



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des Soins  
de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection prévue  
sous la Loi de 2007 sur les foyers  
de soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

Toronto Service Area Office  
5700 Yonge Street 5th Floor  
TORONTO ON M2M 4K5  
Telephone: (416) 325-9660  
Facsimile: (416) 327-4486

Bureau régional de services de  
Toronto  
5700 rue Yonge 5e étage  
TORONTO ON M2M 4K5  
Téléphone: (416) 325-9660  
Télécopieur: (416) 327-4486

## **Public Copy/Copie du public**

---

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Nov 15, 2018	2018_642698_0007	009405-17, 023505-17, 001054-18, 008813-18, 019746-18, 020158-18, 026996-18	Critical Incident System

---

### **Licensee/Titulaire de permis**

City of Toronto  
55 John Street Metro Hall, 11th Floor TORONTO ON M5V 3C6

---

### **Long-Term Care Home/Foyer de soins de longue durée**

Wesburn Manor  
400 The West Mall ETOBICOKE ON M9C 5S1

---

### **Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

ORALDEEN BROWN (698), CECILIA FULTON (618), IVY LAM (646)

---

## **Inspection Summary/Résumé de l'inspection**



**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): October 15, 16, 17, 18, 19, 22, 23, 24, 25, 26, 29, 30 and 31, 2018.**

**During the course of this inspection, the following Critical Incident System (CIS) Intakes were inspected:**

**Log #009405-17, CIS #M612-000011-17 related to potential abuse;  
Log #023505-17, CIS #M612-000025-17 related to improper care;  
Log #001054-18, CIS #M612-000002-18 related to injury;  
Log #008813-18, CIS #M612-000009-18;  
Log #019746-18, CIS #M612-000017-18;  
Log #020158-18, CIS #M612-000018-18;  
Log #026996-18, CIS #M612-000021-18 were related to falls.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, Directors of Care (DOC), Nurse Manager (NM), Behavioral Support lead (BS), Registered Nurse (RN), Registered Practical Nurse (RPN), Personal Support Workers (PSW), Dietary Aide and residents.**

**During the course of this inspection, the inspector observed staff to resident interactions, resident care, reviewed residents and the home's records, policies and procedures.**

**The following Inspection Protocols were used during this inspection:**

**Falls Prevention  
Hospitalization and Change in Condition  
Prevention of Abuse, Neglect and Retaliation**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)  
0 VPC(s)  
0 CO(s)  
0 DR(s)  
0 WAO(s)**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

Légende

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des Soins  
de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection prévue  
sous *la Loi de 2007 sur les foyers  
de soins de longue durée***

**Issued on this 16th day of November, 2018**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**