

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Toronto District**

5700 Yonge Street, 5th Floor  
Toronto, ON, M2M 4K5  
Telephone: (866) 311-8002

**Public Report****Report Issue Date:** October 23, 2025**Inspection Number:** 2025-1607-0004**Inspection Type:**

Complaint  
Critical Incident  
Follow up

**Licensee:** City of Toronto**Long Term Care Home and City:** Wesburn Manor, Etobicoke**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): October 16-17, 20-23, 2025.

The following intake(s) were inspected in the Complaint Inspection:

Intake: #00153418 - related to injury of unknown cause

The following intake(s) were inspected in the Follow-Up Inspection:

Intake: #00158035 - related to a previously issued Compliance Order

The following intake(s) were inspected in the Critical Incident System (CIS)

Inspection:

Intake: #00160148 - M612-000025-25 - related to a disease outbreak

**Previously Issued Compliance Order(s)**

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2025-1607-0003 related to O. Reg. 246/22, s. 40

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Infection Prevention and Control  
Staffing, Training and Care Standards

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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Infection Prevention and Control Program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)**

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

The license has failed to ensure Personal Protective Equipment (PPE) was applied in accordance with the "Infection Prevention and Control (IPAC) Standard for Long Term Care Homes April 2022" (IPAC Standard) as required by Additional Precaution 9.1(f) under the IPAC Standard. A resident was on additional precautions, being monitored for symptoms and test results. A staff member applied PPE in the incorrect sequence when they applied eye protection on before they applied the gown, before proceeding to assist the resident.

**Source:** Observations; review of "IPAC Standard for Long-Term Care Homes April 2022"; the home's policy titled "Additional Precautions, "; the home's policy titled "Personal Protective Equipment, "; and interviews with the home's staff and management.