



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch**

**Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité**

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Téléphone: (416) 325-9660  
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**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Dec 12, 2012	2012_108110_0031	T-2752-11	Complaint

**Licensee/Titulaire de permis**

**TORONTO LONG-TERM CARE HOMES AND SERVICES  
55 JOHN STREET, METRO HALL, 11th FLOOR, TORONTO, ON, M5V-3C6**

**Long-Term Care Home/Foyer de soins de longue durée**

**WESBURN MANOR  
400 The West Mall, ETOBICOKE, ON, M9C-5S1**

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

**DIANE BROWN (110)**

**Inspection Summary/Résumé de l'inspection**



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The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): November 28th and 30th, 2012

During the course of the inspection, the inspector(s) spoke with Administrator (acting), Director of Care, Manager (acting) of Programs and Services, Nutrition Manager, Registered

Dietitian, Registered staff, Personal support workers, Food Service Workers and Residents

During the course of the inspection, the inspector(s) Reviewed Resident, Family Council and Resident Food Committee meeting minutes; observed meal service; reviewed menu and the menus nutrient analysis; reviewed resident health records and relevant policies and procedures.

This inspection relates to LOG # T-2752-11

Findings of non-compliance were found during this inspection. Refer to inspection #2012\_108110\_0030 LOG# T-003008-11 T-166-12

~~There are no findings of Non-Compliance as a result of this inspection.~~

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 13th day of December, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

*Diane Brown*

