



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch**

**Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité**

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## **Public Copy/Copie du public**

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<b>Report Date(s) / Date(s) du apport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Dec 16, 2015	2015_189120_0095	035153, 035154-15	Follow up

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### **Licensee/Titulaire de permis**

CVH (no.1) LP

c/o Southbridge Care Homes Inc. 766 Hespeler Road, Suite 301 CAMBRIDGE ON N3H 5L8

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### **Long-Term Care Home/Foyer de soins de longue durée**

WEST PARK HEALTH CENTRE

103 Pelham Road St Catharines ON L2S 1S9

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### **Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

BERNADETTE SUSNIK (120)

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## **Inspection Summary/Résumé de l'inspection**



**The purpose of this inspection was to conduct a Follow up inspection.**

**This inspection was conducted on the following date(s): December 1, 2015**

**An inspection (2013-189120-0057) was completed on August 22, 2013 which resulted in the issuance of Order #003 related to access to a generator. The Order remained outstanding during a follow up inspection (2015-189120-0069) conducted on August 13, 2015 and was re-issued as Order #002. For this follow-up visit, the conditions laid out in the Order were met and the Order was closed.**

**A Resident Quality Inspection (2015-322156-0003) was completed February 3-13, 2015 which resulted in the issuance of several Orders. Order #004 (nurse call activation stations), #005 (housekeeping) and #006 (maintenance) were issued and were required to be complied with by July 31, 2015. During a follow-up inspection (2015-189120-0069) conducted on August 13, 2015, Order #004 was complied with and closed, however Orders #005 and #006 remained outstanding and were re-issued as Orders #001 and #003. For this follow-up inspection, Order #002 (housekeeping) was reviewed and confirmed to be in compliance and the Order was closed. Order #003 was not reviewed as the compliance date is December 31, 2015 and an inspection is pending.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, Housekeeping/Laundry Supervisor and housekeeping staff.**

**During the course of the inspection, the inspector toured the building, random resident rooms, common areas, tub/shower rooms, reviewed a stand-by generator rental contract and reviewed housekeeping audits, schedules and routines.**

**The following Inspection Protocols were used during this inspection:  
Accommodation Services - Housekeeping  
Safe and Secure Home**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



**The following previously issued Order(s) were found to be in compliance at the time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:**

<b>REQUIREMENT/ EXIGENCE</b>	<b>TYPE OF ACTION/ GENRE DE MESURE</b>	<b>INSPECTION # / DE L'INSPECTION</b>	<b>NO NO DE L'INSPECTEUR</b>
O.Reg 79/10 s. 19. (4)	CO #002	2015_189120_0069	120
O.Reg 79/10 s. 87. (2)	CO #001	2015_189120_0069	120



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Legendé</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 16th day of December, 2015

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**